

## Porcelain Information

Important information:

- Order time for porcelain is normally 2-3 weeks from order, please check when ordering.
- Ordering in August will incur high delivery costs as factories close for long periods and can extend delivery times.
- Make sure correct amount is ordered as ordering small amounts to top up will incur a higher delivery cost.
- All porcelain tiles are batch sensitive so if different sizes/thicknesses are being used there will be a colour difference.
- 10mm porcelain is thick enough for outside use, please ask for laying technique on all tiles.
- Please check with the landscaper as to the details of the base materials, some area will need expansion joints or other specialist materials.
- When taking a small sample please be aware that the sample will be from a different batch so there will be a colour difference to the tiles ordered.
- Porcelain does not require sealing.
- When laid the tiles will be easy to keep clean as the dirt will sit on the top, using a stiff brush or jet washing are both possible.

## Deliveries

Please see below dimensions of our delivery vehicles, our deliveries are to kerbside only. It is down to the drivers discretion as to whether your materials can be placed onto a driveway or other area.

